

Arrivals and departures logistics for Athens Olympic Games 2004

Arrivals and departures logistics advice, planning, implementation and management

- o&i consultants worked with the airport and its customers (airlines, ground handlers, security), village management and operations teams, ATHOC logistics, Greek Police and security services, NOCs, and their supporting logistics and security teams.
- In the areas of Olympic Family, passenger, baggage and cargo logistics; accreditation; airport processes; temporary capacity; off-airport processing
- Activities included:
 - Operations planning
 - Forecasting
 - Capacity analysis
 - Capacity planning
 - Demand modelling
 - Process design and improvement
 - Queue design and management
 - Resource scheduling
 - Contingency planning and testing
 - Operations management



o&i consulting's team members combine expertise in operational research and/or industrial engineering, with knowledge and experience of the aviation and logistics industries. Our consultants have proven the benefits of these disciplines in their previous work for international operators.

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Off-Airport Processing Concept



- Collection of 15,000 items of luggage on day prior to departure from Olympic village
- Departure of 10,000 athletes and their entourage from the Olympic Village on busiest day
- Facilitated efficient movement of large teams and their baggage from Olympic Village and through airport
- We designed and set up off-airport check-in on day before departure
- We managed off-airport baggage collection, transportation and full security screening operation at the airport on peak days
- We managed the scheduling of transportation of the Olympic Family from the Village to the airport on a Just-in-Time basis

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